

## TECHNOTE

### How to unblock a blocked Printer

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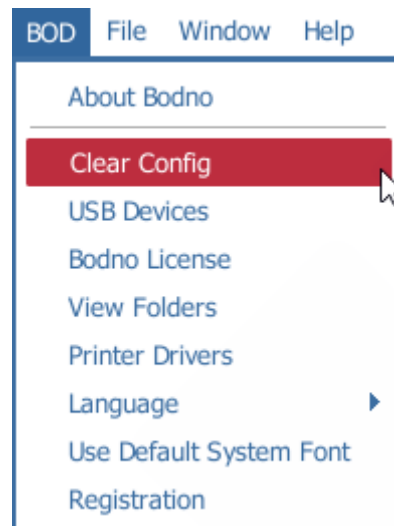
At the program startup, Bodno is enumerating all the devices that can be used, like printers, webcams and others.

If for some reason you have any printer blocked at the Windows printer spooler or some issue with the respective printer driver, Bodno will block the printer to ensure that it won't cause any unexpected behavior when you're working with other devices, that's why Bodno prompts the message informing that it has found an error with the printer.

To clean the "Blocked printers" you need to do a "Clear config" and Bodno won't prompt the same message again.

First, please update Bodno to the latest version available in our [website](#).

Then, please go to Bodno, menu **BOD** >> **Clear Config**, please refer to the image below:





This should reset all the print configurations to their default values, like when you install Bodno.

After, restart Bodno to apply the changes.

Next, please go to **File >> Print Settings** and select the intended printer to be used.

After that you should be able to print.

If the issue persists, please don't hesitate to contact [support@bodno.com](mailto:support@bodno.com)